

Replacement Sheet



FIG. 1A
PRIOR ART

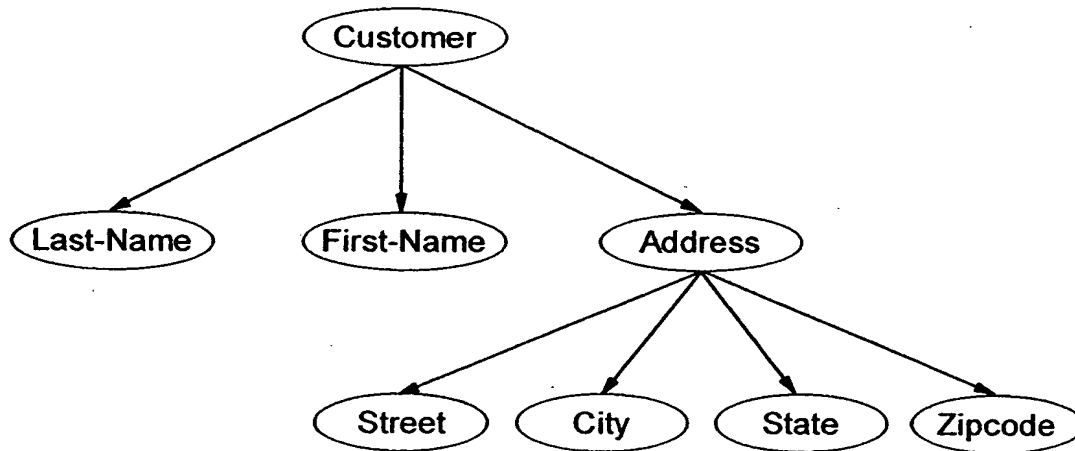


FIG. 1B
PRIOR ART

```
<CUSTOMER>
  <LAST-NAME>Jones</LAST-NAME> <
  FIRST-NAME>David</FIRST-NAME> <
  ADDRESS>
    <STREET>8008 Greely Ct.</STREET> <
    CITY>Anytown</CITY> <
    STATE>Virginia</STATE> <
    ZIPCODE>12345</ZIPCODE>
  </ADDRESS>
</CUSTOMER>
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